

Form 2

Legal Profession Act 2007 (s331(3))

FORM OF NOTIFICATION OF CLIENT'S RIGHTS

The following avenues are available to you if you are not happy with this bill:

- Requesting an itemised bill;
- Discussing your concerns with us;
- Having our costs assessed;
- Applying to set aside our costs agreement.

There may be other avenues available in your State or Territory (such as mediation).

For more information about your rights, please read the fact sheet titled *Your right to challenge legal costs*. You can ask for a copy, or obtain it from your local law society or law institute (or download it from their website).

The time limits that apply to the taking of any action mentioned above are:

1. for making an application for an assessment of all or part of your legal costs, within 12 months after:-
 - (a) the bill was given, or the request for payment was made to you; or
 - (b) the costs were paid, if neither a bill was given nor a request for payment;
2. for applying to set aside our costs agreement, within six years after the date on which the cause of action arose.